

Consultation Questionnaire Outcomes

Methodology

The Reference group, made up of Haringey's current voluntary and community representatives on Haringey's Strategic Partnership and Thematic Boards met on 26 May 2007 where they agreed to extend the debate regarding new community engagement functions enabling the wider sector in Haringey to comment upon the proposal. The Reference Group agreed the following methods to gauge the sector's views:

- A questionnaire
- Face-to-face discussions (held twice)

A booklet was developed which provided background information about the proposed changes, and the questionnaire/programme for the consultation events formed part of the booklet. 800 booklets were posted to the sector on 8/06/07 with a return deadline of: 2/07/07 (a pre-paid envelope was enclosed in the mailing). 150 booklets were requested by Haringey's Federation of Residents Associations which was sent out to this membership during mid-June. HAVCO also posted the form onto the community web portal, reminders were sent out via HAVCO's electronic newsletter (which goes out to groups that are not on the central VCS database) and the questionnaire/booking form was promoted through HAVCO's events/training. 18 questionnaires were returned. The results are contained below.

How will the survey results be utilised:

The Reference Group will discuss the outcomes of the survey at their planning meeting prior to the consultation meetings with the sector. The outcomes from these events and the survey will be developed into a report which will go to the HSP in July.

Consultation Questionnaire - Results

Q1. What elements of the new proposal do you think are positive and could lead to effective engagement and representation within the Haringey Strategic Partnership?

Suggestions	Yes	No	Don't Know	No Response or Provided Qualitative Response Only
a. Increased representation on theme boards	34	1	0	0
b. HAVCO's co-ordination	27	0	2	3

Qualitative Responses:

"Funding distribution worries, sustainability, power sharing. So many issues..."

"It is important to have a central body to co-ordinate engagement. HAVCO are the obvious organisation to fulfil this role. The more representatives the better!"

"HSP Boards are dominated by Council and PCT officials and their preferred providers who are not representative of communities"

"(In terms of coordination) Role of HAVCO is not feasible ref: the proposal"

"Haringey Forum for Older People would like to know how this Community Engagement Proposal fits in with current equalities regulations in view of potential challenges especially regarding specialist areas of interest e.g. disability, gender, faith etc."

"Both 'a' and 'b' are sound proposals"

Q2. What do you think would be key indicators of success of any new community engagement systems in the HSP?

Suggestions	Yes	No	Don't Know	No Response or Provided Qualitative Response Only
a. Participation of representatives at HSP and theme boards	27	0	1	7
b. Influence of representatives at HSP and theme boards	26	1	0	7
c. A vibrant and diverse Community Links Forum to bring together VCS opinion, skills and views	33	0	1	1

Qualitative Responses:

"Evidence that community involvement has led to policy changes (otherwise what's the point?)"

"Large colourful fliers, ditto on website, phone calls, diary of dates"

"Influence is key"

"The communities need to feel they can influence HSP currently leaders feel"

gagged. I hope Community Link Forum will serve this purpose – A voice of the people”

“Participation leads to influencing”

“Reps participation/representation would fair less to a vibrant link forum – more inclusive”

Q3. Do you feel that the *quantity* of representatives proposed within the new system is appropriate and achievable?

Suggestions	Yes	No	Don't Know	No Response or Provided Qualitative Response Only
N/A	29	6	7	3

Qualitative Responses:

“We have not yet tested it. Hope it will yield better results. Current system is a shamble”

“Criteria for performance”

“Hard to know without knowing their full membership, e.g. five VCOs reps on a HSP of 12 would be too many, on a HSP of 60 would be too few”

“If this is generic”

“Insofar as all are kept informed of HSP’s performance – covering every VCS spectrum”.

Q4. Do you agree with the proposal to move to a position where all voluntary and community representatives of the Community Link Forum are elected into the Haringey Strategic Partnership (HSP) structures in return for dedicated support, briefing and training?

Suggestions	Yes	No	Don't Know	No Response or Provided Qualitative Response Only
N/A	33	1	1	0
Qualitative Responses: <i>"In order to make the representation effective, this is necessary"</i> <i>"Yes, we need wider representation"</i> <i>"Training is vital as there is so much material to appreciate – community education"</i> <i>"Only if they need it!"</i> <i>"The Link should nominate reps"</i> <i>"Training should be according to knowledge and experience of the candidate"</i>				

Q5. Do you agree with the idea of having a compulsory training and induction programme for all representatives of the proposed Community Link Forum?

Suggestions	Yes	No	Don't Know	Training Should be offered as a voluntary option	No Response or Provided Qualitative Response Only
N/A	28	5		1	1

Q6. Whether the Induction Programme is voluntary or compulsory for all Community Link Forum representatives, what would be the ideal length of the training programme? (e.g. 1, 2, or 3 days training? 3 days training is proposed).

Qualitative Responses: <i>"What is to be transmitted? What about CD Rom articles knowledge base? Ethnic mix all ethnic groups"</i> <i>"3 days is ok if well planned"</i> <i>"3 days is a big commitment"</i> <i>"It should be voluntary and for one day"</i>

"3 days as proposed I think is ok"

"(It should be) 3 days"

"3 days is too long for community reps. One day should be enough for experienced activists"

"3 days. Organisations employing volunteers should be given a representative/ should nominate"

"3 days training seems adequate, but follow-up training should be made available if required."

"2 days training should be okay, considering the training contents."

"2 days".

"The development of the ability to represent should not be forceful as the would be reps have to make the choice to train for effective representation at all level – 3 days training would be adequate"

"1 or 2-days but broken up"

"Flexible, depending on the wishes and needs of each organisation"

"3 days initially"

"Make training modular"

"1 day and also allow flexibility depending on skills assessment"

"Over 3-days gives more time to take in the volume of information concerned"

"Negotiable"

"2-days induction programme"

"Training will help active valuable points"

"A good week(s) training would be much needed and realistic but we need to take into consideration the needs of small groups and their full participation"

Q7. Do you agree that strategic specialist borough-wide organisations should be able to be co-opted as partners onto the HSP Theme Boards?

Suggestions	Yes	No	Don't Know	No Response or Provided Qualitative Response Only
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N/A	26	3	6	
<p>Qualitative Responses:</p> <p><i>"The community needs all perspectives if social cohesion is to be a reality"</i></p> <p><i>"There are more representatives (being proposed) than the current representation on HSP"</i></p> <p><i>"Specialist knowledge is always important"</i></p> <p><i>"Due to the option of having additional advice, co-operation and ideas"</i></p> <p><i>"This will give more weight to decision-making as a strong voice"</i></p> <p><i>"They possess invaluable insight that can be incorporated – HSP's mission's deliberation"</i></p> <p><i>".... Specialist borough-wide organisations can then give active support to the general Community Link reps on the boards".</i></p>				

Q8. Do you feel the implementation timetable is realistic and achievable?

Suggestions	Yes	No	Don't Know	No Response or Provided Qualitative Response Only
N/A	15	6	11	0

Q.9 General Qualitative Comments:

"Very pleased to see this development"

"Make sure commitments agree on milestones not those being dictated to them. We believe ownership of plans and delivery of services produces better results"

"Too much jargon in this document"

"How are those people too busy to get involved to be informed? Newspaper, fliers, website, radio, advertising on boards, neighbourhood offices, libraries (etc)"

"No(t) many organisations are aware of this proposal. There is need for wider publicity of this consultation we need at least 50% response"

"Good discussion and comments"

"I think HAVCO CEO should be accountable to Community Link for his work on Performance Board"

"The implementation timetable should not be set in stone owing to its importance to the future of community and the voluntary sector in LBH, and show more flexibility"

"We all need time to develop the right processes, but also to network and share ideas and information generally"

"... Who represents the homeless(?) the unemployed (?) they need a voice"

Questionnaire Respondents (by organisation):

Organisation/Forum	Organisation/Forum
African Caribbean Leadership Council	Haringey Play Association
Afrikcare Ltd	Harts for Families – EPIC Trust
Beth Jacob	Hexagon Enterprise Workshop
Broadwater Farm Residents Association	Hornsey YMCA
Chaverim	Innovative Vision Organisation (IVO)
Chettle Court Rangers (Youth) FC	Interlink
Community Volunteers	ITECH

Crucial Steps	Office for Criminal Justice Reform
Greek Cypriot Women's Organisation	Pyramid Health and Social Care Association (PHASCA)
Haringey African Cultural Voluntary Organisation	Sierra Leone Family Welfare Association
Haringey Federation of Residents Association	Tiyeseke Development Association
Haringey Forum for Older People (3)	<i>Unknown – 8 Questionnaires</i>

Evaluation of the Consultation Events

1.	Evaluation forms returned from morning event	10
2.	<u>Evaluation forms returned from evening event</u>	<u>24</u>
	TOTAL	34

3. How satisfied were delegates that they understood the issues around community engagement?

A: Very satisfied. **10** B: Satisfied. **24** C: Not satisfied. **0**

3. How satisfied were delegates that they were able to share their views and comments about the community engagement proposal?

A: Very satisfied. **12** B: Satisfied. **21** C: Not satisfied. **0**

D: No Response. **1**

4. No's of groups who thought that the proposed Community Link Forum will help to improve community engagement in Haringey

Yes. **29** No. **1** No Response. **4**

6. How did groups think that the proposals would help improve community engagement? (*Groups have the opportunity to select more than option*)

A: Central voluntary & community Forum **22**

B: Bringing networks together **26**

C: Improved accountability **26**

D: Clearer understanding of who the voluntary and community representatives are **14**

E: Other, add comment:

"Need to see how it works first"

"We need more consultation or discussions to put further views on scrutiny continual evaluation and review..."

"Will more power to the people at grassroots level"

"It's one step forward to motivate leaders to lead a few in the direction chosen by the governing body. Social interaction and integration hopefully"

7. Responses from organisations that felt the proposal would not improve community engagement:

"I think the Forum would be too heterogeneous and diverse to be able to work effectively"

Consultation Event Attendance List

MORNING EVENT		
No	Name	Organisation
1.	Ify ADENUGA	Crucial Steps
2.	Abdool ALLI	Haringey Forum for Older People
3.	Kamla AHLUWALIA	Haringey Forum for Older People
4.	Adolph AGBASOMU	Atlantic Support Services
5.	Abiola AJIBOLA	Harts for Families
6.	Lauritz HANSEN-BAY	Haringey Forum for Older People
7.	Ian BEEVER	Community Consultant
8.	Daniel BETTEGA	HAVCO
9.	Orlando BROWN	HAVCO
10.	Sue BROWN	Office of Criminal Justice Reform
11.	Ibilola CAMPBELL	Afrikcare
12.	Hulya DEGIRMENCIOGLU	Turkish Women's Philanthropic Association
13.	Lloyda FANUSIE	Haringey Forum for Older People
14.	Stanley HUI	HAVCO
15.	Ali JEILANI	Barawa Community Association
16.	Masudul KABIR	Tulip Mental Health Group
17.	Kiki KARATZAFERI	Greek Women's Organisation
18.	Stephen KATAYA	Tiyeseke Development Association
19.	Etta KHWAJA	African Caribbean Leadership Council
20.	Sha-Kera KING	HAVCO
21.	Martin LAHEEN	Community Volunteers
22.	Claudia MaCauley	Sierra Leone Family Welfare Association
23.	Dave MORRIS	Haringey Federation of Residents Association
24.	Martha MUKOKILI	PASCH Project
25.	Vincent OKIEMEN	HAVCO
26.	Edwin OSAMOR	Hexagon Enterprise Workshop
27.	Pamela PEMBERTON	HAVCO
28.	Faiza RIZVI	BME Carers Support Service

29.	Mark ROGERS	Circle Anglia
30.	Gloria SAFFREY	CARIS
31.	Jim SHEPLEY	Hornsey YMCA
32.	David SINGH	Broadwater Farm Residents Association
33.	Richard TAYLER	London Living Streets – Haringey Branch
34.	Pontus WESTERBERG	HAVCO

Consultation Event Attendance List

EVENING EVENT		
No	Name	Organisation
35.	Joeshph ADENUGA	ITECH
36.	Maureen DEWAR	Haringey Forum for Older People
37.	Ian BEEVER	Community Consultant
38.	Clara GOTTLIEB	Beth Jacob Service
39.	Errol HINES	Southbank Enterprise Agency
40.	Stanley HUI	HAVCO
41.	Sha-Kera KING	HAVCO
42.	Shulamis LEVY	Chaverim
43.	Martha OSAMOR	F.A.P.O
44.	Damin MARTINS	Masets Education Service
45.	Pat PASSLEY	Paralegal Charity
46.	Lizzy PAUL	Yaweh Youth & Parents
47.	Pamela PEMBERTON	HAVCO
48.	Julie-Ann PHILIPS	Alzheimer's Society
49.	Catherine STENZL	Friends of Parks Forum
50.	Isha TURAY	African Family Services
51.	Pontus WESTERBERG	HAVCO
52.	Stephen WISH	Polar Bear Community